



**November 19, 2021**

**To all Seneca View Residents and Families:**

Please be advised that we have had a resident and two staff members test positive for COVID-19. The resident's family has been contacted and six staff members remain on quarantine. At this time we have two residents and two staff off after having tested positive. Our twice weekly testing continues.

We recently informed you that the Center for Medicare and Medicaid Services (CMS) has provided new guidance removing many of the previous restrictions on resident visitation. The NYS Department of Health (DOH) has also released revisions this week that more closely align our regulations to reflect the CMS guidance.

The visitation changes are mostly seen in reduced scheduling and frequency/duration limitations. More freedom is being reintroduced, even during periods of active COVID cases within the facility. Infection prevention measures are, however, still firmly in place, including masks and appropriate social distancing. Compassionate Care and end of life visitation will continue as well.

We encourage you to continue to inform our nursing units of your planned arrival so that we may assist your loved ones in advance of your visit. Good hand hygiene is strongly encouraged, and we ask that you postpone your visit if you are exhibiting any symptoms. We are very pleased with the reduced restrictions but remain very aware of the prevalence of COVID-19 in our local community. We will continue to notify you of active cases within our facility and ask that you please remain mindful of how we can all help keep each other safe.

Please continue to monitor our website at [SCHUYLERHOSPITAL.ORG](http://SCHUYLERHOSPITAL.ORG), and feel free to contact our nursing units, the Director of Nursing, or my office if you have any questions. You can also reach our NYS Ombudsman, Tricia Chevallard, at (607) 274-5492 if you need.

Warmest Regards,

A handwritten signature in black ink, appearing to read "Patrick J. Ryan", is located below the "Warmest Regards," text.

**Patrick J. Ryan**  
**Executive Director LTC Services**